

# 2024 Universal RFP Lived Experience Assessment Instructions and Scoring

#### Instructions

#### **Section 1:**

- 1) Enter your email.
- 2) Enter your agency's name.
- 3) Describe your role at your agency.

You'll have the following options to choose from:

Board of Directors – a member of your agency's board of directors, as reflected in your agency's official documentation.

Executive Management – a member whose primary role includes directing the mission and vision of the agency. Examples include executive director, chief executive officer, chief operating officer, president, vice president, etc.

Finance Management – a member whose primary role is to monitor budgets and spending.

Senior Management – a member of your agency whose primary role includes monitoring specific programs, including service delivery and outcomes.

Program Supervisors – a member of your agency whose primary role includes the monitoring and support of direct service providers to ensure the high-quality delivery of services.

Case Management – a member whose primary role is to deliver services to clients.

Clerical Staff – a member whose primary role is to support the agency's day-to-day functioning by completing office or organizational tasks.

Volunteers - a member whose primary role is to support the agency through the donation of their time and labor. May include interns as well.

## **Section 2: Lived Experience**

Select "Yes", "No", or "Not sure" next to each statement to indicate whether that statement describes you.

#### **Section 3: Incorporating Lived Experience**

Read each statement and rate the extent to which you agree with them using the following scale:

- 1 Strongly Disagree
- 2 Disagree
- 3 Neutral

- 4 Agree
- 5 Strongly Agree

### **Section 4: Incorporating Lived Experience (con't).**

Read each statement and rate the extent to which you agree with them using the following scale:

- 1 Strongly Disagree
- 2 Disagree
- 3 Neither Agree nor Disagree
- 4 Agree
- 5 Strongly Agree

#### Scoring

#### **Section 1 (5 Points)**

A total of 5 points will be awarded if at least 5 of the 8 role categories provided are selected across all respondents from the applicant agency.

#### Sections 2,3, and 5 (5 Points)

A total of 5 points will be awarded; aggregated as an average for all questions answered on the 5-point Likert Scale described above.

**Total: 10 Points** 

# 2024 Universal RFP - Lived Experience Assessment

The Department of Housing and Urban Development's has, through various publications and announcements, has continued to emphasize the importance of people with lived experience participating in all parts of the homeless response system.

This assessment is designed as part of our 2024 Universal Request for Proposals to gauge the extent to which the applicant has people with all kinds of lived experience participating in all parts of the applicant's processes.

* Inc	licates required question
1.	Email *
2.	Agency Name: *
3.	How would you describe your role at your agency? *  Check all that apply.
	Board of Directors  Executive Management  Finance Management  Senior Management
	Program Supervisors  Case Management  Clerical Staff  Volunteer

**Lived Experience** 

Check all that apply. Not Yes No Sure **Homelessness** as an Adult **Homelessness** as a child/minor **Homelessness** as an unaccompanied youth **Homelessness** as a parenting youth A historically marginalized racial/ethnic group A historically marginalized gender identity A historically marginalized sexual orientation

Please tell us if these descriptions apply to you: (Select all that apply): \*

4.

# Incorporating Lived Experience

1 - Strongly Disagree

2 - Disagree

Please rate these statements using the following scale:

3	Neutral	
2	Agree	
5	Strongly Agree	
_	The Board of Bire store at more many those a consistency filling decreases	
5.	The <b>Board of Directors</b> at my agency have a variety of lived experience.	,
	Mark only one oval.	
	1 2 3 4 5	
	Stro Strongly Agree	
6.	The Executive Management at my agency has a variety of lived experience	. 7
	Mark only one oval.	
	1 2 3 4 5	
	Stro Strongly Agree	
7.	The Finance Management at my agency has a variety of lived experience.	۲
	Mark only one oval.	
	1 2 3 4 5	
	Stro Strongly Agree	
	Strongly Agree	

8.	The <b>Senior Management</b> at my agency has a variety of lived experience. *
	Mark only one oval.
	1 2 3 4 5
	Stro Strongly Agree
9.	The <b>Program Supervisors</b> at my agency have a variety of lived experience. *
	Mark only one oval.
	1 2 3 4 5
	Stro O Strongly Agree
10.	The Case Management staff at my agency has a variety of lived experience. *
	Mark only one oval.
	1 2 3 4 5
	Stro Strongly Agree
11.	The Clerical Staff at my agency have a variety of lived experience. *
	Mark only one oval.  1 2 3 4 5
	Stro Strongly Agree

	Mark o	nly c	ne ov	al.			
		1	2	3	4	5	
	Stro (						Strongly Agree
Inco	orporat	ting	Lived	d Exp	oerie	nce	e (Con't)
1 - S 2 - D 3 - N	trongly isagre leutral	/ Dis			ents	usin	ng the following scale:
	igree Strongly	/ Agr	ee				
13.	My ag	enc	y valı	ues a	a var	iety	of lived experiences. *
	Mark o	nly c	ne ov	al.			
		1	2	3	4	5	
	Stro (					Q	Strongly Agree
14.	Mv ad	ency	v ign	ores	my i	innu	ut/feedback. *
	Mark o		`	T		при	at/recuback.
		1	2	3	4	5	
	Stro (						Strongly Agree

The **Volunteers** at my agency have a variety of lived experience. \*

12.

15.	I can communicate my needs at my agency without fear of repercussions. *
	Mark only one oval.
	1 2 3 4 5
	Stro Strongly Agree
16.	My agency seeks my input before making important decisions.
	Mark only one oval.
	1 2 3 4 5
	Stro Strongly Agree
17.	My agency looks at a variety of perspectives before implementing changes.
	Mark only one oval.
	1 2 3 4 5
	Stro Strongly Agree
18.	A variety of perspectives inform our everyday operations.
	Mark only one oval.
	1 2 3 4 5
	Stro Strongly Agree

19. My agency is not willing to change to accommodate different lived experiences.
Mark only one oval.
1 2 3 4 5
Stro Strongly Agree

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